



# LIMPOPO LEGISLATURE

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## ADDENDUM TO THE 2023/24 APP

**TO** : THE SECRETARY

**FROM** : MANAGER: OFFICE OF THE SECRETARY

**DATE** : 24 APRIL 2023

**SUBJECT** : **2023/24 APP: definition and breakdown of split indicator**

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This addendum serves to define and break into quarterly targets the indicator relating to the receiving and processing of Petitions. The attached should always be read together with the original 2023-24 APP as outlined below:

Performance indicator	Reporting period	Annual target 2023/24	Quarterly targets				
			1 <sup>st</sup>	2 <sup>nd</sup>	3 <sup>rd</sup>	4 <sup>th</sup>	
4	Number of petitions received	Quarterly and annually	24 petitions	1 petition	8 petitions	5 petitions	10 petitions
5	Number of petitions processed	Quarterly and annually	15 petitions	-	10 petitions	5 petitions	-

### Technical indicator definition:

Indicator title	Petitions received
Short definition	Public involvement
Purpose/importance	To give the public the opportunity to express their concerns and views on services received from provincial government Departments or their entities
Source/collection of data	Register of petitions received
Method of calculation	Number of petitions received.
Data limitations	Poor and unclear written of petitions
Type of indicator	Impact
Calculation type	Cumulative
Reporting cycle	Quarterly and annually
New indicator	No
Desired performance	Strengthened public participation processes.
Indicator responsibility	Section Manager: Public Participation and Petitions

**Technical Indictaor definition:**

Indicator title	Petitions processed
Short definition	Public involvement
Purpose/importance	To ensure that the concerns of the public are being responded to or addressed.
Source/collection of data	Register of petitions processed
Method of calculation	Number of petitions processed (adjudicated)
Data limitations	Delay or backlog in the processing of petitions
Type of indicator	Impact
Calculation type	Cumulative
Reporting cycle	Quarterly and annually
New indicator	No
Desired performance	Petitions to be responded to by relevant Depts in order to enhance service delivery.
Indicator responsibility	Section Manager: Public Participation and Petitions




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**MR MOTLAPEMA K**

**MANAGER: OFFICE OF THE SECRETARY**

**APPROVED BY:**



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**DR NKUNA IS**

**ACTING SECRETARY: LIMPOPO LEGISLATURE**